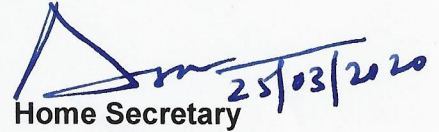


No. 40-3/2020-DM-I (A)
Government of India
Ministry of Home Affairs

North Block, New Delhi-110001
Dated 25th March, 2020

ORDER

In continuation of Ministry of Home Affairs's Order No. 40-3/2020-DM-I (A) Dated 24th March, 2020 and in exercise of the powers, conferred under Section 10 (2) (I) of the Disaster Management Act, the undersigned, in his capacity as Chairperson, National Executive Committee, hereby issues an Addendum to guidelines, as Annexed to the said Order issued to Ministries/ Departments of Government of India, State/Union Territory Governments and State/ Union Territory Authorities with the directions for their strict implementation.


Home Secretary

To

1. The Secretaries of Ministries/ Departments of Government of India
2. The Chief Secretaries/Administrators of States/Union Territories
(As per list attached)

Copy to:

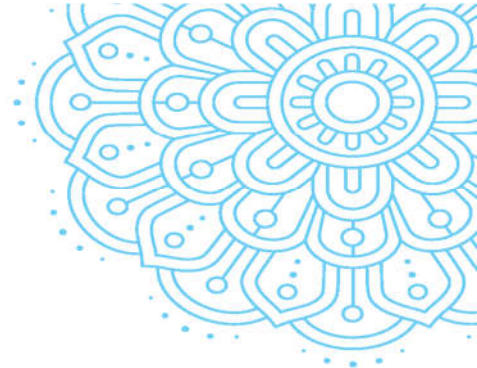
- i. All members of the National Executive Committee.
- ii. Member Secretary, National Disaster Management Authority.

No. 40-3/2020-DM-I(A)
Government of India, Ministry of Home Affairs

**Subject: Addendum to Guidelines annexed to the Ministry of Home Affairs
Order No. 40-3/2020-DM-I(A) dated 24.03.2020**

- A. Addition in exemption to Clause 1:**
- Term treasury includes, Pay & Accounts Offices, Financial Advisers and field offices of the Controller General of Accounts, **with bare minimum staff**.
 - Customs clearance at ports/airports/land border; GSTN; and MCA 21 Registry, **with bare minimum staff**.
 - Reserve Bank of India and RBI regulated financial markets and entities like NPCI, CCIL, payment system operators and standalone primary dealers, **with bare minimum staff**.
- B. Under sub clause (b) to clause 2, term treasury include, field offices of the Accountant General, with bare minimum staff.**
- C. Addition of sub clause (e), (f) & (g) in exceptions to clause 2:**
- e. Resident Commissioner of States, in New Delhi **with bare minimum staff**, for coordinating Covid-19 related activities and internal kitchens operations.
 - f. Forest offices: Staff/ workers required to operate and maintain zoo, nurseries, wildlife, fire fighting in forests, watering plantations, patrolling and their necessary transport movement.
 - g. Social Welfare Department, **with bare minimum staff**, for operations of Homes for children/ disables/ senior citizens/ destitute/ women/ widows; Observation homes; pensions.
- D. Clause 3 includes** veterinary hospitals; pharmacies (including Jan Aushadhi Kendra) and Pharmaceutical research labs.
- E. Sub-clause (b) to Clause 4** includes IT Vendor for banking operations; Banking Correspondent and ATM operation and cash management agencies.
- F. Sub-clause (a) to Clause 4** includes shops for seeds and pesticides.
- G. Addition of sub clause (h) to Clause 4:**
- h. Data and call Centre **for Government activities only**.
- H. Sub-clause (a) to clause 5 to read as:**
- a. Manufacturing units of essential goods, including drugs, pharmaceutical, medical devices, their raw material & intermediates.
- I. Addition of sub clause (c) & (d) to Clause 5:**
- c. coal and mineral production, transportation, supply of explosives and activities incidental to mining operations.
 - d. Manufacturing units of packaging material for food items, drugs, pharmaceutical and medical devices.
- J. Addition of sub clause (c) & (d) to Clause Sub clause 6:**
- a. Operations of Railways, Airports and Seaports for cargo movement, relief and evacuation and their related operational organisations.
 - b. Inter-state movement of goods/cargo for inland and exports.
- K. Addition of sub clause (c) in exceptions to clause 6:**
- c. Cross land border movement of essential goods including petroleum products and LPG, food products, medical supplies.


Home Secretary 25/03/2020



16-Apr-2020

TO WHOM SO EVER MAY IT CONCERN

Subject: Essential Banking Services

Ref: PPBL's letter dated 15-Mar-2020

This letter is issued in furtherance of our captioned refer letter dated 15-Mar-2020.

As you are aware, in order to contain the spread of COVID – 19 in the country, the central government has ordered for extension of lockdown till 3-May-2020. In order to mitigate the hardship to public, Ministry of Home Affairs vide its order No. 40-3/2020-DM-I (A) and Consolidated Revised Guidelines dated 15-Apr-2020 have exempted certain activities which *inter-alia* includes banks, including banking operations; Banking Correspondent and ATM Operation and cash management agencies.

Paytm Payments Bank Limited ('PPBL') is licensed by Reserve Bank of India to carry on the business of providing banking and other related products and services to its customers in India. PPBL renders its banking services via bank branches and Business Correspondents.

Under present circumstances, the authorized network of Business Correspondents has to remain operational to offer uninterrupted banking services (and more importantly cash related services such as withdrawals, deposits & remittances) to the customers.

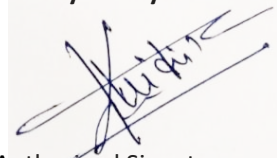
This letter is issued to authorized Business Correspondents of PPBL, to enable them to permit their authorized network partners / person to travel and/or seek permits from law enforcement agencies to travel from their residence to work location and vice versa.

Please note:

- (i) The Business Correspondent including its network and persons shall strictly limit their daily activities to render essential banking services only and shall not to offer any other services and/or goods been offered from their establishment which is/are not covered as part of essential services and/or commodity category.
- (ii) The Business Correspondent shall strictly adhere and ensure complete compliance of rules / guidelines / instructions / mandates issued from time to time, by Ministry of Home Affairs and/or Ministry of Health and Family Welfare, and/or local administration and/or law enforcement agencies and/or any other competent authority during the lock-down period or any extension(s) thereof.

We request you to take note of the above and cooperate.

For **Paytm Payments Bank Limited**,


Authorized Signatory